



In light of the recent developments regarding COVID-19 and the rate at which the situation is currently escalating across the globe, we have made the difficult decision to close sections of Eldorado Resort including Hotel Eldorado and Lakeside Dining temporarily, until further notice.

At this time, Manteo accommodations will remain open for guests requiring a place to stay in Kelowna when their personal circumstances find it necessary to travel to the city.

Smack DAB Restaurant at Manteo will remain open with limited hours and no restaurant seating to allow us to provide in-room service dining for hotel guests as well as offering take out food orders for the general public. Access to Eldorado Marina remains open for our members, with an anticipated opening this May.

This decision to downsize our operations was made as despite our best efforts in implementing measures developed in consultation with Global, National, and Provincial Health Authorities to make our cleaning and hygiene protocols even more rigorous – we recognize that this simply is not enough given the profound impact this virus is having on our community – locally, nationally and moreover, globally.

Our primary priority has always been and remains our people – our employees who work tirelessly to deliver unparalleled service to our guests, our guests who return year after year to some of the best views and hospitality on the Okanagan Lake, and the local Kelowna Community whose support has propelled us to being Kelowna's Premier Waterfront Resort.

The 'Spirit of the El' has been put to the test many times since its opening in 1926; from the Great Depression in 1929, World War II, September 11th, and its tragic fire in 1989. 'The El' has navigated nearly a century of global economic challenges and this time will be no different.

We are confident that sooner than later, we will rise again together as a community, brighter and stronger once this tide has turned. Until then, we must all do our part to ensure that we are staying safe and being our neighbour's keeper.

We wish you the best of health. Stay safe.

With gratitude,
The Eldorado Resort Team